



MENTAL HEALTH EUROPE IS LOOKING FOR A COMMUNICATIONS SENIOR OFFICER /MANAGER

THE POSITION

MHE is looking for a full-time Communications Senior Officer / Manager (depending on experience) to join its team in Brussels.

Purpose of job: To manage MHE's internal and external communications, to develop and implement the organisation's communications strategy, to liaise with member organisations, partners and stakeholders, to organise events and support the preparation of communications outputs (e.g. articles, videos, news items, social media).

Duration: 1 year fixed-term contract, with the possibility of extension to a permanent contract after the first year.

MAIN DUTIES

Internal/External Communications

- Develops, leads, delivers and monitors an overarching communications strategy
- Designs and implements the communications' annual work plan and coordinates the production and dissemination of print and online communications, audio-visual materials and outputs
- Leads on organisation's digital and social media strategy development and implementation
- Designs and develops digital and audio-visual content (videos, podcasts, branded digital and printed materials, banners, publications, reports, infographics, etc.)
- Sets up, deploys, tracks and optimises all MHE communications (monthly newsletters, bi-monthly digests, ad-hoc mail blasts and newsflashes, press releases, articles, and blog posts)
- Plans and implements changes to MHE communications: visual identity, review and development of communication channels, structural website updates and changes
- Assesses and evaluates the impact of MHE's work through quantitative & quality indicators
- Supports communication dimension of policy and advocacy work
- Supports the development of strategic partnerships and external collaborations
- Creates and implements various awareness-raising campaigns & social media activations around international observances and specific events
- Tracks communication opportunities for story placement and other publicity as they arise

Fundraising

- Supports the development and delivery of a fundraising strategy
- Supports the implementation of fundraising activities, including development of online tools and campaigns for fundraising purposes
- Contributes to the ongoing mapping of corporate and individual sponsorship opportunities
- Supports MHE's external visibility, develops relevant materials and messages to inform existing and potential donors of MHE's work
- Supports in drafting project applications and reports about ongoing projects

Media

- Cultivates and leads on media relations

- Develops and maintains contacts with press, journalists, media and communication people in Brussels
- Acts as primary contact for media enquiries and requests

Events

- Supporting the organisation of events (*European Parliament hearings, capacity-building seminars, MHE General Assembly, webinars, etc.*)
- Attending external events as MHE representative when required

Membership

- Supports the development and delivery of a membership strategy
- Supports stronger membership engagement through active involvement of MHE members in the design and delivery of MHE communication activities, allowing their work and the voice of the people they serve to be heard at the European level
- Manages the coordination of MHE's Communications Taskforce

Digital/IT Support

- Monitors all web / social media analytics, produces regular reports on MHE exposure and suggests improvements to MHE's online platforms & digital strategy
- Supports with ensuring smooth IT solutions in the team (cloud sharing, project management, remote communication tools, CRM, other tools – i.e. available via SocialWare)
- Monitors the current trends in social media tools, new technical developments and applications and ensure best practice is adopted, and MHE's digital strategy is up to date and dynamic

HR

- Coordinates the work of the Communications team
- Contributes to the onboarding of the new staff
- Builds staff capacity where needed

REQUIREMENTS FOR THE POSITION

Essential:

- Educated at university level in a relevant field
- At least 5 years of work experience in communications in an international/European environment (*traditional and digital communications*)
- Experience working in a European/international NGO
- Fluency in English – native level (written and spoken). Language skills will be tested during the interview with a writing exercise
- Excellent drafting skills (*articles, website items, social media*)
- Experience in supporting fundraising actions
- Experience in working with media
- Excellent communication and analytical skills: ability to translate complex information into accessible content for all audiences
- IT literacy: excellent knowledge of Word Suite, WordPress for professionals (or any web management platform), Mailchimp, editing software etc.
- Good knowledge of video/pictures editing software such as InDesign, Adobe Premiere, Adobe Photoshop etc.
- Good knowledge of the EU context - both EU media landscape and policy environments
- Commitment to MHE's approach to mental health and disability
- High sense of priority setting, and the ability to react quickly and work autonomously

- Very good interpersonal skills and teamwork, ability to work in a small, busy, international team
- Willingness to occasionally travel and, rarely, work on weekends when/if necessary

Desirable:

- Good knowledge of the mental health field or proven interest or experience in the sector
- Good understanding of policy and advocacy for mental health and/or wellbeing
- Experience in supervising a small team
- Knowledge of other European languages (*preferably French or Dutch*)

What we offer:

- The possibility to contribute to better mental health for all;
- Work in a friendly, creative, flexible working environment at the heart of the Brussels EU district in a small, dynamic, open minded and international team;
- An interesting monthly gross salary according to experience;
- Hospitalisation insurance, pension scheme, contribution to public transport, thirteenth month, and lunch vouchers;
- MHE is an equal opportunities employer.

Applications should be submitted to MHE Acting Director Liuska Sanna: liuska.sanna@mhe-sme.org.
Please specify in the email subject "Application for MHE Communications post"

All applicants must be qualified, eligible and able to work in Belgium. We are unfortunately not able to provide financial assistance to relocate to Brussels/Belgium.

Applications should include:

- A cover letter (no longer than 1 page) describing how the candidate's profile matches the different job requirements and what the motivation for the post is.
- A CV, including details of two persons who can be contacted for references.
- A document (max 1/2 page) in which you write a blog post on MHE's stand on the right to vote for people with psychosocial disabilities.
- Links to 2-3 online samples of your written and design work (press releases, blogs, videos, etc.)

Closing date for applications: Friday 20 August 2020

Dates of interviews: from 30th August to 3rd September

Starting date employment: as soon as possible.

We thank you for your interest in our vacancy. However, due to the large number of applications foreseen, we regret that only shortlisted candidates will be contacted.

About Mental Health Europe

Mental Health Europe is a European non-governmental network organisation committed to the promotion of positive mental health, the prevention of mental distress, the improvement of care, advocacy for social inclusion and the protection of the rights of (ex)users of mental health services, persons with psychosocial disabilities, their families and carers. More at: www.mhe-sme.org

